



FURNACE TROUBLESHOOTING GUIDE

Company name		Technician name	Date	Date	
Customer name					
Flash code	Elevation of home	High altitude kit used	Natural or LP ga	as	
Primary voltage: Hot to neutral	Hot to ground				
Neutral to ground	Line neutral to 24 V comr	mon	Flame rectification		
Secondary voltage	Is secondary physically g	rounded	Low fire pressure		
Inlet gas pressure	High fire pressure				
Return temp at grill	Return temp at unit				
Supply temp at unit	Supply temp at registers				
	Number of	green CFM flashes at furnace			
Combustion blower amps					
Length of flue Combustion length					
	High fire vent pressure on 80% High fire vent pressure differential between combustion box and seco heat exchanger on 90+%	ondary			
Return static with filter	Return static w/o filter	Filter ty	/peFilter siz	e	
Furnace position: Upflow	Downflow				
Supply static above coil (w/filter in place)	Supply statio	between furnace & coil if pos	ssible (w/filter)		
Horizontal laying on left side	Horizontal laying on right side				
Furnace Model #	Furnace	e Serial #			
Coil Model #	Conden	ser Model #			